HENDERSON CITY

FY 2019 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 223

Contact Name:	Crisp, William E
Contact Phone:	828 698-8571
Contact Fax:	828 692-0685
System Type:	Urban-Single City

Trips in Millions

Trips, Miles and Hours By Mode

Service Type	Trips	Miles	Hours
DR-Demand Response	3,125	8,699	617
FR-Fixed Route	71,770	168,301	8,976
LR-Light Rail	0	0	0
SC-Street Car	0	0	0
TOTAL	**74,895**	**177,000**	**9,593**

Miles in Millions

Trips Per Hour

Hours in Thousands

Trips Per Mile

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Demand Response

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2018	FY 2019	% Change
OP. EXPENSES:	$47,508	$43,886	-8%
Federal Assistance:	$0	$0	0%
State Assistance:	$0	$0	0%
Local Assistance:	$28,282	$41,428	46%
Other Assistance	$0	$0	0%
Operating Funds:	$28,282	$41,428	46%
OP. REVENUES:	$3,729	$4,348	17%
Operating Ratio:	**0.00**	**0.00**	0%
Cost Per Trip:	**$24.12**	**$14.04**	-42%
Miles:	6,059	8,699	44%
Hours:	459	617	34%
Trips Per Hour:	**4.29**	**5.06**	18%
Trips Per Mile:	0.325	0.359	10%
Total Trips:	1,970	3,125	59%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
Cost per trip is calculated using the total system expenses divided by the total number of trips.
Capital expenses and revenues are not included

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Fixed Route

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2018	FY 2019	% Change
OP. EXPENSES:	$502,208	$543,892	8%
Federal Assistance:	$0	$0	0%
State Assistance:	$0	$0	0%
Local Assistance:	$601,560	$625,268	4%
Other Assistance	$0	$0	0%
Operating Funds:	$601,560	$625,268	4%
OP. REVENUES:	$33,613	$31,875	-5%
Operating Ratio:	**0.00**	**1.21**	0%
Cost Per Trip:	**$6.73**	**$7.58**	13%
Miles:	171,175	168,301	-2%
Hours:	8,928	8,976	1%
Trips Per Hour:	**8.35**	**8.00**	-4%
Trips Per Mile:	0.436	0.426	-2%
Total Trips:	74,571	71,770	-4%

Operating Assistance

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TRIPS BY MODE

MILES BY MODE

HOURS BY MODE

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MILES PER HOUR BY MODE

TRIPS PER MILE BY MODE

TRIPS PER HOUR BY MODE